

Welcome Message from the General and Co-Chairs

On behalf of the Organizing Committee, it is our great pleasure to welcome you to CEC'11, the 13th IEEE Conference on Commerce and Enterprise Computing, and to beautiful Luxembourg.

CEC'11 is hosted by the Public Research Center Henri Tudor in Luxembourg. Like its international sister organisations, such as Fraunhofer in Germany, TNO in the Netherlands and VTT in Finland, Luxembourg based Tudor provides research, development and innovation services, fostering a collaborative public-private-partnership. At the national level, the Center is the central actor regarding applied research, innovation and technology transfer actions related to IT, Materials, Health and Environmental technologies. One of Tudor's larger departments is the Service Science and Innovation (SSI) department, that is dedicated to applied research in the area of service science, business innovation and enterprise engineering, in particular in an E-Commerce context. The SSI department employs some 150 researchers with a background in different aspects of economics, management, humanities, process management, knowledge management and IT.

As the annual flagship conference of the IEEE Computer Society Technical Committee on E-Commerce, CEC is the premier forum for researchers and practitioners to present and discuss the most recent innovations, trends, results, experiences and concerns in the field of E-Commerce technologies and Enterprise Computing.

The main research discussions at the conference will cover topics in the fields of Enterprise Architecture, Service Value Networks, Knowledge Management and Business Intelligence, Business Process Management, Security and Trust, eGovernment, Cloud and Green Computing, and Semantic Technologies. This year's conference features a very strong technical program, assembled together with the great support of our Technical Program Committee, and selected from a large number of submitted high-quality papers with an acceptance rate of 23%.

The program will consist of technical paper presentations, two distinguished key-note speakers, and industry sessions including the Third Practice-driven Research on Enterprise Transformation conference (PRET). In addition, the main conference features four concurrent workshops on emerging topics related to Commerce and Enterprise Computing, each organized separately; we hope you be able to take advantage of this great opportunity.

Finally, we would like to thank all those who have worked with us to ensure the success of the conference, including the program committee, our sponsors, the keynote speakers, and the staff at the Public Research Center Henri Tudor and the delegates.

Again, welcome to CEC'11. We hope that you will find the conference enjoyable and informative, that you will take the opportunity to visit with old friends and meet new friends, and that you will have a great stay in Luxembourg.

Birgit Hofreiter, Eric Dubois, Kwei-Jay Lin (General Co-Chairs)
Thomas Setzer, Claude Godart, Erik Proper (Program Co-Chairs)